Yukon University Statement of Qualifications Circulation Technician

Department: Library

Position Title: Circulation Technician

Location: Whitehorse

Date: 8 August 2023

Essential Qualifications (assessed in screening process)

Education and Training Library Technician diploma or post graduate course work in Library

Science.

<u>Demonstrated Abilities</u> Experience with an automated library system platform setting

Experience with the public in a library setting Experience with standard reference materials.

(Candidates without the formal education but with considerable

experience as noted above may also be considered).

Licences/certificates

Rated Qualifications (factors assessed through interview, etc.)

Knowledge:

K.1 Of library organization and procedures

K.2 Of Automated circulation systems / library services platform

K.3 Of reference and information services

K.4 Of word processing and various library software

Abilities:

- A.2 To work effectively with the students, public and staff
- A.3 To use LC classification and subject headings
- A.4 To assist students in a cross-cultural environment
- A.5 To promote library materials and services
- A.6 To establish and maintain effective working relationship with staff, students and instructors

Personal Suitability:

- PS.1 Good communication skills (written and oral)
- PS.2 Effective interpersonal skills particularly in dealing with diverse client demands
- PS.3 High level of organizational skills
- PS.4 Provide helpful friendly service to clients, students and staff
- PS.5 Flexibility and adaptability to changing work demands
- PS.6 Excellent problem solving skills
- PS.7 Service oriented
- PS.8 Co-operation skills in team environment

Shift work and evening work is required.